```
09:06:35
                 From
                       robertduerr : Bad audio for Bob Merce!
                                         HCSOC HCSOC(Direct Message) : Really Poor
09:07:19
                 From robertduerr
audio for Bob Merce
                 From HCSOC HCSOC : Checking on issue
09:07:25
                 From HCSOC HCSOC
                                          robertduerr(Direct Message) : any
09:08:46
                                    to
improvement to audio quality?
                 From robertduerr
                                         HCSOC HCSOC(Direct Message) : Better.
09:09:30
                                    to
Thanks.
09:10:02
                 From HCSOC HCSOC
                                    to
                                          robertduerr(Direct Message) : Thank you
09:13:24
                 From Cassie Chee (she/her) : yes
09:13:34
                 From Carolyn : Yes
                 From katbrady: Mahalo Martha...DPS needs to implement bias
09:42:34
training for every person working in this department. Please push this,
Commissioners!
                 From Diana B (she/her/hers) : It doesn't seem like PSD has allowed
09:49:57
the HCSOC to have any role in the planning of the new facility.
                 From Diana B (she/her/hers): How long does it take for an inmate
to get a response to the grievance?
                 From katbrady: There is a prescribed time for responses to
10:04:36
grievances of 14 days. This does not always happen.
                 From Carolyn Eaton she/her : Glad she has an assistant
10:21:51
                 From Carolyn Eaton she/her : I'm one who appreciates Zoom option
10:24:48
                 From Cassie Chee (she/her) : Mahalo nui.
10:29:15
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